CUSTOMER SATISFACTION - PERFORMANCE 2017 - SERVIZI CIMITERIALI

N.	1						2				3				4				5				6				7				8				9				10.1				10.2				10.3				11				12		13			14				15.1		15.2				16		
	1.1	1.2	1.3	1.4	1.5	1.6	2.1	2.2	2.3	2.4	3.1	3.2	3.3	3.4	4.1	4.2	4.3	4.4	5.1	5.2	5.3	5.4	6.1	6.2	6.3	6.4	7.1	7.2	7.3	7.4	8.1	8.2	8.3	8.4	9.1	9.2	9.3	9.4	1	2	3	4	1	2	3	4	1	2	3	4	11.1	11.2	11.3	11.4	12.1	12.2	13.1	13.2	13.3	14.1	14.2	14.3	14.4	M	F	1.	2.	3.	4.	I	II	III
1		1					1						1		1				1				1				1				1				1				1				1				1				1				1		1			1					1		1				1	
2	1							1				1						1		1				1			1					1				1				1							1		1					1				1					1			1				1	1		
3		1						1						1				1				1				1			1			1						1		1				1					1						1	1			1					1				1		1	
4		1					1					1						1			1			1			1				1				1				1					1				1							1	1		1			1				1				1	1	
5	1						1					1						1	1					1			1					1			1				1				1				1					1			1	1		1				1				1					
6	1							1				1						1			1				1			1					1				1				1					1					1				1				1					1			1				1		
7		1						1				1						1			1			1				1					1				1				1					1					1				1		1	1			1					1				1		
8		1					1					1						1			1			1				1				1				1				1					1					1				1	1		1			1					1				1		
9	1								1					1				1		1					1		1					1					1					1						1						1			1			1				1		1						
10		1							1		1							1		1							1				1				1					1						1				1									1									1				1		
11		1						1				1						1		1					1			1				1				1					1						1					1				1	1					1					1			1		
12		1						1				1						1			1					1		1					1				1				1					1					1				1	1					1				1				1		
13		1					1				1							1	1									1			1				1				1				1				1				1					1	1				1				1					1	1	
14					1			1					1				1				1			1				1				1				1				1					1					1				1		1				1					1				1		1		
15	1						1					1						1			1			1				1					1				1				1					1					1				1	1		1				1				1				1		
16	1							1			1						1			1				1			1				1				1				1					1					1				1		1				1					1				1	1			1	
17	1							1										1			1				1			1				1				1				1					1				1				1			1	1					1					1			1		
18	1							1						1				1				1		1				1				1				1				1					1					1				1									1				1				1		
19				1				1						1				1		1						1		1				1				1				1				1					1				1		1	1				1					1				1		1	
20	1						1					1								1								1				1				1				1					1									1				1	1				1						1	1	
21		1						1				1						1		1				1				1				1				1				1				1					1				1		1	1			1				1					1			1	
22		1					1							1		1				1					1				1				1				1				1					1					1				1				1					1				1				1	
23		1						1						1								1			1			1				1				1					1					1					1				1		1				1				1				1		
24		1					1					1							1							1	1				1				1				1				1				1									1				1					1				1		
25	1							1				1			1				1					1			1					1				1				1				1				1				1				1				1	1					1				1		
26	1						1							1				1		1					1		1					1				1					1					1					1				1		1	1			1					1				1		
27		1						1				1			1					1				1				1				1				1					1					1					1				1		1	1			1				1				1		
28										1	1							1				1				1				1				1				1				1				1				1				1				1				1				1				1		1

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| | 1 | | | | | | 2 | | | | 3 | | | | 4 | | | | 5 | | | | 6 | | | | 7 | | | | 8 | | | | 9 | | | | 10.1 | | | | 10.2 | | | | 10.3 | | | | 11 | | | | 12 | | 13 | | | 14 | | | | 15.1 | | 15.2 | | | | 16 | | |
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