

CUSTOMER SATISFACTION - PERFORMANCE 2019 - SERVIZI CIMITERIALI

N.	1		2				3			4			5				6			7		8	9					10			11		12		13		14				15					
	1.1	1.2	2.1	2.2	2.3	2.4	3.1	3.2	3.3	4.1	4.2	4.3	5.1	5.2	5.3	5.4	6.1	6.2	6.3	7.1	7.2	8.1	9.1	9.2	9.3	9.4	9.5	10.1	10.2	10.3	11.1	11.2	12.1	12.2	13.1	13.2	14.1	14.2	14.3	14.4	15.1	15.2	15.3	15.4		
1		1		1			1				1				1			1			1	1						1				1		1			1				1					
2		1		1			1				1				1			1		1		1	1					1			1	1			1		1				1					
3	1				1		1				1			1				1		1		1		1				1	1		1		1		1		1				1	1				
4	1				1		1				1		1				1			1		1		1				1			1		1		1	1					1					
5	1			1			1					1			1			1		1	1	1							1			1		1		1		1				1				
6		1			1		1			1				1			1			1		1	1					1				1		1		1	1				1					
7	1			1			1			1			1				1			1		1	1					1				1		1		1		1				1				
8		1				1	1			1			1				1			1		1	1		1	1		1			1		1		1	1					1					
9	1			1			1				1			1				1			1	1	1					1				1			1	1					1					
10		1			1		1			1			1				1			1		1	1					1				1			1	1					1					
11	1			1			1					1		1				1		1		1	1					1				1				1	1					1				
T.	6	5	0	6	4	1	11	0	0	4	5	2	4	4	3	0	5	6	0	8	3	11	9	2	1	1	0	10	2	0	3	8	3	5	2	9	7	3	1	0	10	2	0	0		
%	35,29	29,41	0,00	35,29	23,53	5,88	64,71	0,00	0,00	23,53	29,41	11,76	23,53	23,53	17,65	0,00	29,41	35,29	0,00	47,06	17,65	64,71	52,94	11,76	5,88	5,88	0,00	58,82	11,76	0,00	17,65	47,06	17,65	29,41	11,76	52,94	41,18	17,65	5,88	0,00	58,82	11,76	0,00	0,00		